GEORGIA PUBLIC SERVICE COMMISSION
CUSTOMER SERVICE CONTACT INFORMATION/
COMPANY CONTACT ESCALATION LIST

COMPANY NAME:	**TelCove Operations, LLC**
ADDRESS:	100 CenturyLink Drive Monroe, LA 71203
CERTIFICATE NUMBER(S):	L-0130 (CLEC); X-0991 (IXC)
PREPARED BY:	Josie Addington
PHONE:	(206) 806-7339
EMAIL:	Josie.addington@lumen.com

CUSTOMER SERVICE NUMBER:	877-453-8353

COMMISSION COMPLAINT CONTACT:	
NAME:	Channing M. Williams
TITLE:	Supervisor Operations
PHONE:	(720) 567-6964
EMAIL:	Channing.williams@lumen.com uswpuc@centurylink.com
ADDRESS (IF NOT SAME AS ABOVE):	

REGULATORY CONTACT:	
NAME:	Sarah Hardy
TITLE:	Regulatory Affairs Manager
PHONE:	(302)985-6022
EMAIL:	sarah.hardy@lumen.com
ADDRESS (IF NOT SAME AS ABOVE):	

TARIFF CONTACT:	
NAME:	Robyn Crichton
TITLE:	Director Government Operations
PHONE:	(913) 884-1131
EMAIL:	Robyn.m.crichton@lumen.com
ADDRESS (IF NOT SAME AS ABOVE):	

ATTORNEY:	
NAME:	Katie Wagner
TITLE:	Sr. Corporate Counsel
PHONE:	(405) 669-8712
EMAIL:	Katie.wagner@lumen.com
ADDRESS (IF NOT SAME AS ABOVE):	
NAME OF FIRM (IF APPLICABLE):	